

# The Patient Transfer Scale

## FAQs

### **How much does the Patient Transfer Scale weigh?**

The PTS weighs 11 kg / 25 lb and it is highly recommended that two people carry the scale when moving or using it. Ensure to follow your facility's moving and handling policies.

### **Why does the mat appear / seem loose?**

The mat needs to be loose for the scale to work properly. The loose fitting mat allows the load cells to function correctly and provide an accurate weight. Remember to keep the mat loose when replacing it.

### **How robust and durable is the scale? Can it be dropped?**

The PTS has undergone excessive testing but it should not be handled as a standard transfer board. The PTS utilizes 16 load cells and it must be handled with care to maintain its accuracy.

### **How durable is the mat and is it easily ripped?**

The mat is made of durable PVC tarpaulin material. There is a risk of damage if a belt or shoe buckle, tool belt, keys, or a sharp object comes into direct contact with the mat. However, a slide sheet should be used, which would lessen the risk of damage to the mat.

### **Does a PTS require a glide / slide sheet?**

Yes, the PTS is designed to be used with a slide / glide sheet to ensure an easy and smooth transfer. A slide / glide sheet is more comfortable for the patient and easier for the team to perform the transfer. To learn about SlideMate™ Slide Tubes visit <https://bridgehcsusa.com/safe-patient-handling/slidemate-single-patient-use-slide-tubes/>

### **Does it matter which end the patient's head is placed?**

Due to the layout of the loadcells and to ensure an accurate weight, the patient's head must be at that end with the head and shoulders outline and their feet at the other end. The patient's head doesn't need to be exactly within the head and shoulder printed outline, unless an estimate of the patient's height is required.

### **What if the patient is too tall or too wide to fit fully onto the PTS?**

The PTS can accommodate 90% of patients. For a very tall patient, as long as the patient's legs are dangling over the edge of the mattress and not resting on or supported by the mattress, then an accurate weight will be captured. In these circumstances, align the PTS according to the size of the patient as best as possible. Where feasible, either remove the bed-end, or bend the patient's legs at the knees to bring them fully onto the scale. For patients that are too wide for the PTS, this may not be an appropriate weighing method.

### **If a transfer is not possible, can a patient be weighed while in their bed?**

As with any patient handling situation a facility should follow their own risk assessments to ensure safety. Depending on the situation, the use of a chair stretcher, stretcher, or spare bed can be used to support the PTS to obtain a quick and accurate weight.

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### **Can children be weighed on this model?**

Yes, the PTS can weigh any patient over 10KG.

### **What is the battery life on a fully charged battery?**

A fully charged battery will have approximately 50 hours of battery life.

### **Does the scale have to be calibrated and are spare parts easy to obtain?**

The scale does not have to be calibrated prior to first use. Please follow your facility's calibration guidelines with regard to how frequently the PTS should be calibrated. All spare parts are available for purchase through Health o meter Professional Scales authorized distributors. Please call Health o meter Professional Scales's customer service for assistance 1-800-815-6615.

### **How do you clean the PTS?**

The PTS was designed to be a simple, easy to use product. Mild detergents with water or detergent wipes can be used to clean the scale.