

# Health o meter<sup>®</sup>

## P r o f e s s i o n a l

### 245EHR-3105 Digital Height Rod Installation Instructions

**Tools Included:** 5/32" Allen wrench, Locating Fixture (attached to Height Rod)

**Parts List:** Height rod with mounting brackets attached, velcro fasteners

1. Use the included 5/32" Allen wrench to remove the four white screws on the side of the scale pillar. Set screws aside for use in step 2.



2. Position the height rod with mounting brackets onto the scale as shown. Use the screws removed in step 1 to attach the height rod to the scale. DO NOT FULLY TIGHTEN THE SCREWS AT THIS TIME.



3. Ensure that the height rod is positioned with the red locating fixture seated on the top surface of the black scale platform. Fully tighten all four screws on the scale pillar.
- Remove and discard the red tape and locating fixture.



4. Plug the height rod cable into the port on the side of the scale pillar.



5. Use the provided Velcro fasteners to secure the cable to the height rod bracket. Assembly is now complete. See next page for height measurement instructions.

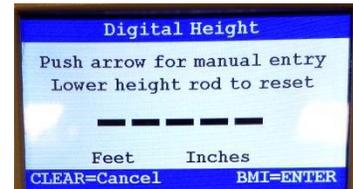


## Digital Height Measurement

**Note:** The measuring range for digital height data is 3 ft 11.2 in – 6 ft 7.5 in / 120 cm – 202 cm. If experiencing connection issues, contact Technical Support at 1-800-638-3722.

1. Make sure there is nothing on the weighing platform and the display shows “0.0”.
2. Ask the patient to step on the scale. The scale will begin to display the patient’s weight and will lock on the patient’s weight when completed. Depending on the movement of the patient on the scale, it may take several seconds for the scale to lock onto the weight.
3. After obtaining the patient’s weight, and with the patient remaining on the scale, press **BMI**.
4. A. If the height rod is set at its home position the display will read 3 ft 11.2 inches (when weighing in pounds) or 120 cm (when weighing in kilograms). Move to step 5.  
B. If the height rod is not set at its home position, the display will instruct the user to reset the height rod to its home position or prompt the user to press an arrow key to enter height manually. Push the height rod down to its home position. When at home position the display will read 3 ft 11.2 inches (when weighing in pounds) or 120 cm (when weighing in kilograms). Move to step 5. **Note:** Resetting the height rod to the home position is only needed once after a power up. There is no need to reset for each height measurement if the scale has remained on.
5. With the headpiece folded down, slide the headpiece up to the estimated height of the patient. Then raise the headpiece into its horizontal position. Ensure that the patient’s posture is upright, and that the patient’s head is straight and level. Slide the headpiece down until it rests on the patient’s head. The display will read the patient’s height.
6. Once the height is determined, press **Enter**.
7. The display will show the patient’s BMI.

The BMI summary screen will display for approximately 10 seconds or until **Zero** is pressed to return to normal weighing mode. After exiting from the BMI summary screen if the patient is still on the scale the screen will display the weight measurement again.



## **Limited Warranty**

### **What does the Warranty Cover?**

This Health o meter® Professional product is warranted from date of purchase against defects of materials or in workmanship for a period of two (2) years. If product fails to function properly, return the product, freight prepaid and properly packed to Pelstar, LLC (see "To Get Warranty Service", below, for instructions). If the manufacturer determines that a defect of material or in workmanship exists, the customer's sole remedy will be replacement of the scale at no charge. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. All replaced parts are covered only for the original warranty period.

### **Who is Covered?**

The original purchaser of the product must have proof of purchase to receive warranty service. Please save your invoice or receipt. Pelstar dealers or retail stores selling Pelstar products do not have the right to alter, or modify or in any way change the terms and conditions of this warranty.

### **What is Excluded?**

**Your warranty does not cover normal wear of parts or damage resulting from any of the following:** negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, abuse including tampering, damage in transit, or unauthorized repair or alternations. Further, the warranty does not cover natural disasters, such as fire, flood, hurricanes and tornadoes. This warranty gives you specific legal rights, and you may also have other rights that vary from country to country, state to state, province to province or jurisdiction to jurisdiction.

**To get Warranty Service make sure you keep your sales receipt or document showing proof of purchase.** Call (+1) 800-638-3722 or (+1) 708-377-0600 to receive a return authorization (RA) number, which must be included on the return label. Attach your proof of purchase to your defective product along with your name, address, daytime telephone number and description of the problem. Carefully package the product and send with shipping and insurance prepaid to:

Pelstar, LLC

Attention R/A# \_\_\_\_\_

Return Department

9500 West 55<sup>th</sup> Street

McCook, IL 60525

### **Extended Warranty Available\***

This product is eligible for Health o meter® Professional ScaleSurance® Extended Warranty Program. ScaleSurance® extends the warranty period for an additional two years. This extension to the standard Limited Warranty can be purchased with new scales or for a facility's existing scale before its current warranty has expired. To learn more, visit [www.homscaler.com/scalesurance/](http://www.homscaler.com/scalesurance/) or contact your medical supply distributor.

\*Not available in all countries



**PELSTAR®, LLC**

**9500 West 55th St. McCook, IL 60525-7110 USA**

**1-800-638-3722 or 1-708-377-0600**

PLEASE REGISTER YOUR SCALE FOR WARRANTY COVERAGE AT:

[www.homscaler.com](http://www.homscaler.com)

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